

# CURRICULUM VITAE

As a dedicated IT professional with a solid technical foundation, I am passionate about cybersecurity and eager to launch my career as a SOC analyst. I am genuinely excited to contribute to a cybersecurity environment, where I thrive on identifying faults and resolving issues to restore functionality. I am particularly fascinated by networks and the intricacies of data transmission, which adds depth to my understanding of cybersecurity challenges. My strong communication skills and attention to detail enhance my problem-solving capabilities. I believe that my enthusiasm for continuous learning in cybersecurity, combined with logical thinking and a methodical approach, will make me an asset to your team and business.

## PERSONAL DETAILS

NAME:	Alex Neill
RESIDES:	Hemel Hempstead
TRANSPORT:	Full UK driving licence and vehicle
RIGHT TO WORK:	Right to work within the UK indefinitely (British citizen)
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## INTERM IT (UK) Ltd

- Administered users and devices across **Microsoft Active Directory, MS365, Google Admin Console, Apple School Manager, Acronis Cyber Protect**, and **Senso** software, managing user accounts, policies, and devices.
- Common Network Protocols (Foundation level – hands-on experience with **TCP/IP, DNS, HTTP/HTTPS, FTP**, and **SSH**).
- Managed and configured key server roles, including **DHCP**, file and **print services**, and **Group Policy**, at an intermediate level, ensuring network stability and resource availability.
- Assisted in Server, network migration projects.
- Liaise with stakeholders to assess needs and technical support.
- Conducted new PC builds, including OS installations and BIOS configurations.
- Built and configured a home lab using VMware ESXi.

## **CAREER HISTORY:**

**March 2024 – To Date**

### **Interm IT – IT Consultant (Education)**

System Administration/Network Infrastructure/IT Technician

**May 2023 – Feb 2024**

**POSITION HELD:**

### **IT Career Switch Ltd**

Coding Traineeship – Full stack developer

**HTML5 | CSS3 | JavaScript | PHP | SQL | Python**

**Aug 2022 – Apr 2023**

**POSITION HELD:**

### **Triangle Recruitment – Temporary Position**

Medical Equipment Assembly Operative

**Sep 2020 – Aug 2022**

**POSITION HELD:**

### **SHJ Hospital Pipelines**

Medical Gas Installation/Mechanical Engineer

**May 2015 – Sep 2020**

**POSITION HELD:**

### **HomeServe**

Domestic Maintenance Plumber/Engineer

**Apr 2010 – Mar 2015**

**POSITION HELD:**

### **Epson**

Facilities Associate

**Jan 2006 – Apr 2010**

**POSITION HELD:**

### **Piping Hot Plumbing and Heating**

Apprentice Plumber/Heating Engineer

**Jan 2004 – Jan 2006**

### **Career Break – Travelling Experience**

**Jul 2002 – Jan 2004**

**POSITION HELD:**

### **HSBC Direct Financial Services**

Inbound Financial Assistant

**Jan 2000 – Jun 2002**

**POSITION HELD:**

### **BT (*Syncordia Solutions*)**

First-Line IT Support

## **EDUCATION:**

**2024 – Date**

### **CompTIA Security + (Currently Studying)**

**2024 -2024**

### **Acronis Cloud Tech Fundamentals**

**2024 - 2024**

### **Google Cybersecurity Certificate Programme**

**2022 - 2024**

### **IT Career Switch**

Full Stack Web Development Traineeship

**2006 – 2008**

### **Oakland's College**

City & Guilds Level 2 Tech Certificate in Plumbing and Heating